

# zaan

◆ HOTEL ◆

## House Rules

To make your stay and that of other guests as pleasant as possible, we kindly ask you to read and adhere to our house rules.

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### 1. Check-in & Check-out

- Check-in is possible from 2:00 PM and check-out is before 11:00 AM.
  - A valid ID must be presented upon check-in.
  - Check-in is only permitted for guests aged 18 and over.
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### 2. Peace & Respect

- Please be considerate of other guests. Noise disturbance is not allowed, especially between 10:00 PM and 7:00 AM.
  - Verbal and/or physical violence will not be tolerated.
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### 3. Prohibited Actions

It is prohibited to:

- Use the rooms for illegal activities, including prostitution or similar practices. In case of violation, the hotel reserves the right to immediately terminate the reservation and notify the authorities. No refund of accommodation or deposit fees will be provided.
  - Rent a room under your name without staying in it yourself.
  - Stay in the room with more people than the number booked.
  - Use emergency exits as regular entrances or exits.
  - Remove any hotel property from the premises. Intentional damage will result in liability for repair and/or replacement costs.
  - Possess, use, or trade narcotics.
  - Use nitrous oxide (laughing gas) in or around the hotel. Any found items will be confiscated without return.
  - Cause disturbance through loud music, noise, or inappropriate behavior.
  - Light candles or incense in the room (fire hazard & alarm system).
  - Smoke in the room. A cleaning fee of €250 will be charged in case of violation.
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### 4. Safety & Fire

- In case of a general fire alarm, you must leave the building immediately.
- Never use the elevators in case of fire.
- Always follow the instructions of staff and emergency services.

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## 5. Camera Surveillance & Liability

- Cameras are installed in and around the hotel. By being on the premises, you consent to video recording.
- In case of incidents, footage may be used as supporting evidence and shared with third parties.
- The management, owner, and staff of the hotel are not liable for any injury or damage (material or immaterial).
- The hotel is not responsible for the loss of personal belongings.

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## 6. House Rules Enforcement

- Violation of the house rules will result in immediate removal from the hotel.
- No refund of accommodation or deposit fees will be given.

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The management of **Zaan Hotel Amsterdam Zaandam** wishes you a pleasant and safe stay.